

NC Division of
Public Health
Performance
Management
and Quality
Improvement

ANNUAL RETREAT



THURSDAY, OCTOBER 23, 2025

McKimmon Conference & Training Center
NC State University, 1101 Gorman Street, Raleigh 27606

Registration & Breakfast 8:30 – 9:00 am • Retreat: 9:00 am – 5:00 pm

Join us for a dynamic, one-day **in-person** workshop designed to empower Division of Public Health staff with practical skills in performance management and quality improvement. The 2025 PM/QI Annual Retreat offers a unique opportunity to gain hands-on experience in using performance data to effectively communicate the impact of your work and identify areas for improvement. This retreat is an invaluable chance for teams across the Division to apply key concepts of performance management and quality improvement directly to their projects. We strongly encourage team members who regularly collaborate on programs and initiatives to register and attend together. Participants will engage in interactive activities that include:

- Analyzing performance data trends
- Conducting root cause analyses
- Developing actionable improvement plans tailored to their specific work

Don't miss this opportunity to enhance your skills and drive meaningful improvements in your work. Register now and take the first step towards excellence in performance management and quality improvement.



[CLICK HERE TO REGISTER](#)



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Public Health

WAKE AHEC
PART OF NC AHEC

RECRUIT
TRAIN
RETAIN

Target Audience

NC DPH Teams

Learning Objectives

At the conclusion of this educational activity, the participant should be able to:

- Develop meaningful performance indicators to communicate impact.
- Analyze performance data trends of at least one program-specific data set to identify key patterns and potential areas for improvement.
- Evaluate the root causes of a performance gap using at least one Quality Improvement tool to better understand a problem.
- Develop an actionable improvement plan to be implemented in their work.

Agenda

8:30 am	Registration & Breakfast
9:00 am	Welcome & Opening Remarks
9:30 am	Laying the Foundation for Quality Improvement Using Performance Data
10:30 am	Break
10:45 am	Laying the Foundation for Quality Improvement (cont.)
12:00 pm	Lunch & Team Activity
1:30 pm	Turn the Curve Thinking: Identifying and Addressing Trends
2:30 pm	Break (provided)
2:45 pm	Quality Improvement Tools
4:00 pm	Next Steps & Sustainability Strategies
4:30 pm	Closing Reflections, Q&A, & Evaluation
5:00 pm	Adjourn



Course Credit

Wake AHEC CEU: Wake AHEC will provide .7 CEU to participants upon completion of this activity.

A participant must attend 100% of the program to receive credit. Partial credit will not be awarded.

Contact Hours: Wake AHEC will provide up to 6.5 Contact Hours to participants.

Registration

- There is no registration fee to attend.
- Attendance will include breakfast, lunch, afternoon break, access to online handouts and online evaluation and credit certificate.
- Call 919-350-8547 for our Inclement Weather Updates.

Photo Policy: Attendance at this activity grants permission for Wake AHEC to use any photographs, audio, video, or other images from this activity for promotional or educational purposes. Please notify an AHEC staff member if you have concerns.

ADA Statement

Visit wakeahec.org for our ADA Statement.

Questions? Contact Will Broughton at will.broughton@dhhs.nc.gov or 984-960-9459.



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